



March 13, 2020

Dear Residents & Families,

RE: COVID-19 Update

During challenging times, more information is better than less. We've sent a few letters but felt a summarized recap might be helpful in emphasizing the modifications we've made to date in response to the ongoing **COVID-19** virus.

1. Group outings and van trips are postponed until further notice
2. Marketing and networking events are postponed until further notice
3. Parties and gatherings involving family/friends/guests are postponed until further notice
4. All visitors must be screened prior to entering
5. Only one entry point may be used by visitors
6. Families, friends, and guests may only enter the community between 8am and 7pm
7. Professional visitors such as home health nurses, hospice personnel will also complete screens
8. Team members will undergo a temperature check/screen each shift worked

As we follow the CDC recommendations, Arizona department of health mandates, and Arizona ALFA (<https://azalfa.org>) recommendations, we will continue to adjust and make necessary changes. As for today, all activity spaces are open for use, dining venues are open, and all "internal" events are still planned.

To date, none of our team members or residents have been diagnosed with the virus.

Liv Well is one of our core values and core brand promises. We are doing all in our power to ensure the continued health and safety of our communities and appreciate your partnership in that effort.

Scott McCutcheon
Chief Operating Officer
LivGenerations