



March 24, 2020

## COVID-19 Liv Team Update

Dear Liv Team Member:

We continue to monitor the evolution of the COVID-19 virus and its impact on our Liv team members. The Liv Well task force is taking bold steps to make sure our residents are safe while still providing the exceptional care they have grown to expect from our Liv team. Thank you for your ongoing dedication to your work and the people we serve.

A concern we keep discussing is the personal impacts placed on our Liv team members during this time. We continue to discuss opportunities and incentives to reward team members for their commitment to Liv and the residents placed in our care.

On March 17, we released a work incentive package as a first step in recognizing the extra work being done during this difficult time. Corporate office and Liv Multifamily sites will remain on the package released March 17. For our LivGenerations site employees, we are simplifying this incentive.

Beginning March 21 and continuing through April 17, any team members working within a LivGenerations community will be rewarded with a bonus of an extra \$1 an hour, up to 40 hours a week. After 40 hours and in addition to normal overtime wages, you will now receive an extra \$3 per hour in the form of a bonus. This incentive is open to all non-exempt/hourly team members who work onsite in a LivGenerations community. The incentive pay will appear in the relevant paycheck and does not require any additional paperwork or "opt in" steps. This is just a way to say thank you and put a little extra in your pocket during these challenging times.

Thank you for your work and for your ongoing commitment to the Liv with Luv way. If you have questions, please reach out to your supervisor or you can email the Liv Well task force at [livwell@livcommunities.com](mailto:livwell@livcommunities.com).

Sincerely,

The Liv Well Task Force

\*\* Para los miembros del equipo que requieren documentos traducidos al español, por favor envíen un correo electrónico a [livwell@livcommunities.com](mailto:livwell@livcommunities.com). En cuanto el correo electrónico sea recibido, un traductor se pondrá en contacto con usted inmediatamente.