



April 28, 2020

Dear Residents of The Springs of Scottsdale and Family Members,

We hope this communication finds you well.

Last Friday, April 24, we wrote to communicate a second case of COVID-19 within our community. Because of restricted access and movement within our community and the one shared external service provider our two cases had in common, we took steps to research the connection and see if we could locate a possible access point of the illness.

On Monday, April 27, we completed more testing to vet our hypothesis. Two staff members employed by the outside provider did test positive for COVID-19. At the time of testing, neither care provider showed any active symptoms of the illness. As a precautionary measure both care providers had already been removed from the premises after each resident had tested positive.

We also conducted extended testing on a small group of residents who use the same company to provide their care. We are in contact with those residents and their families regarding the outcomes of their tests. Based on this testing, we found three (3) additional residents who have tested positive for the COVID-19 virus, but at this time are not showing any symptoms. This brings us to a total of five (5) cases at The Springs of Scottsdale. A second external provider was identified as a possible source of transmission between two of the newly identified cases. We have contacted the second provider. At this time, they do not service any additional residents at The Springs of Scottsdale.

With this knowledge we want to reiterate a few points:

- To date, none of our LivGenerations team members have tested positive for COVID-19, but we are conducting contact tracing between our team members and these outside care providers
- If you do **not** use an external medical service provider, you are likely still at very little risk of contracting the illness

- If you or your loved one uses the medical provider in question, you have already been notified and tested
- We also know that "no symptoms" does not equal "virus free," so wear a mask to help reduce your risk of transmission when interacting with anyone and stay in your apartment home
- We will not be testing all residents as it would only give us a snapshot of today and would not change the protocols we have in place to reduce the risk of transmission
- We will be testing the outside care provider twice a month for the foreseeable future
- We will continue to work with the AZ DHS and our outside care providers to reduce the risk of transmission

The best protection from contracting COVID-19 continues to be: stay in your apartment home, wear a mask during ALL interactions with others, wash your hands often, clean any surface touched by anything that comes into your apartment home from the outside.

Due to the 14-day incubation period of the virus, we will conduct a second round of testing on those residents who are at risk of exposure based on their use of the external care provider. Since a testing provider will be in the community, the doctor has agreed to offer testing at a cost of \$50 per test to any resident who is interested. Testing will take place on May 7. For those interested in signing up for testing, please email our team at livwell@livcommunitites.com and we will provide you with the necessary paperwork. The test is a finger prick blood test.

We will continue to communicate as any new information presents itself. Please feel free to stay in touch via livwell@livcommunitites.com and watch for updates at www.livcommunities.com/covid-19/

Sincerely,
The Liv Well Task Force