



August 12, 2020

Dear Residents of The Springs of Scottsdale and Family,

We have some exciting updates to share regarding changes during the next couple of weeks. Based on the survey results and updated policies by governing agencies we are happy to further extend our current guidelines to allow for some excursions, enhanced dining experiences and a reduced quarantine period.

The Liv Well Task Force and the Executive Directors are continuing to work together to safely reopen some amenities while still observing the many restrictions as dictated by the Governor's Executive Orders and the Arizona Department of Health Services.

See the changes below and direct follow up questions to your Executive Director or the Liv Well Task Force at [livwell@livcommunities.com](mailto:livwell@livcommunities.com).

#### Vibrant Living Excursions:

- Our Adventure Club (small group excursions) will resume utilizing our bus for groups of five or less. This will include our residents in our memory care neighborhood.
- Excursions will include scenic drives without stops.
- Events will be open to memory care residents.
- See weekly vibrant living calendar for event schedule.

#### Dining Room Changes:

- Dining will resume using glassware in the dining rooms. For infection, control purposes water glasses will be refilled tableside from pitchers but other beverages for residents requiring refills will be given a "new" beverage from the kitchen.
- Room deliveries for meals will be discontinued as of September 1<sup>st</sup> as our dining rooms have re-opened with social distancing and added sanitation practices in place.
- If a resident is placed on home isolation meals will be delivered to their apartments. If you receive meals to your apartment with assistance from our care team those meals will continue to be delivered.

Change in Quarantine:

- Based on updated research and policy changes by the Center for Disease Control, we are altering our mandatory quarantine timeline from 14-days to 10-days. This will be applied to new move-ins, residents who have encountered possible exposure or those found breaking current guidelines.

**STATE SPONSORED COVID-19 TESTING:**

Versa Labs, on behalf of Arizona Department of Health Services, will be in the community to conduct COVID-19 testing onsite for ALL team members and residents. This testing is offered free of charge.

Date: Monday, August 17, 2020

Time: 8:00 a.m. – 11:30 a.m.

Results: Individual results will be sent to the community and will then be shared with residents and included in the weekly memo. We've been told to expect the results in about a week.

Today, we continue to have no (0) active resident and team member cases of COVID-19 in our community.

Continue to implement safety procedures so we can enjoy the community amenities while keeping everyone safe and healthy. Please continue to wear masks and practice social distancing when moving around the community.

Any questions or comments can be directed to the task force at [livwell@livcommunities.com](mailto:livwell@livcommunities.com).

Sincerely,  
The Liv Well Task Force