



November 24, 2020

Dear LivGenerations and Springs of Scottsdale Team Members,

We recently experienced a moderate outbreak of COVID-19 among our team members at LivGenerations Pinnacle Peak. Due to swift actions and mandatory testing, we were able to quickly identify the extent of the spread and safeguard the residents, team members and greater community from any additional unintended spread. We are so grateful to the Liv team members at LivGenerations Pinnacle Peak who embraced our Liv with Luv values, supporting their teammates and taking the steps required to respond to the outbreak.

Thank you for continuing to protect your own health inside and outside of the community. Even with every team member doing the right thing, there might be additional moments where we experience community outbreak of COVID-19. During these times of concern, voluntary testing might be deemed mandatory. Testing allows us to gain a better understanding of the size of the outbreak and is a necessary step to protect the safety of our team members and residents. All testing is free of charge, administered onsite by a Liv clinician and follows all medical privacy laws. When/if mandatory testing is activated, Liv team members will not be able to return to work without a negative test result. Extenuating circumstances that might exempt a Liv team member from a mandatory testing period must be arranged in advance with the Liv Well Task Force. Otherwise, refusal of a test will result in unpaid time off work until the outbreak has cleared the community.

While we respect personal liberties we must balance that with our responsibility to the health and wellness of the lives entrusted to us within the communities. Our population is composed of the most vulnerable citizens and requires a strong and unwavering response if we feel there is a risk of spreading COVID-19.

Please continue to practice all safety measures which are known to decrease the chances of infections, including: hand washing, wearing a mask and practicing social distancing. Any questions or concerns may be directed to the Liv Well Task Force at livwell@livcommunities.com.

Sincerely,
The Liv Well Task Force