



January 6, 2021

Dear LivGenerations Ahwatukee Memory Care Residents and Families,

COVID-19 continues its aggressive second wave through Maricopa County and the world. Case counts continue to rise, and hospitals are becoming overwhelmed. The whole country, even the world, seem to be gearing up for an even harder fight in the coming weeks. It is important to remember that as a resident of LivGenerations, you will be at the front of the line for lifesaving vaccines. We continue to work alongside CVS Pharmacy (our vaccine provider) to coordinate dates and hope to have more information soon. We were on the phone today with our vaccine partner and they shared they are currently working through skilled nursing communities and then Senior Living communities are next. Our plan is that once the majority of our community has received both doses of the vaccine we can open up within the community and once again gather, eat and enjoy the company of others.

Maricopa County is still rated RED for substantial transmission of COVID-19. This rating places countywide restrictions on businesses across all industries. LivGenerations must operate within the confines of the guidelines as it relates to visitations, residents' mobility, dining and amenities offered throughout the community. We understand this is an inconvenience to our residents, their family and friends, but restrictions are not unique to our community or solely impacting our residents.

For the memory care neighborhood due to the current COVID-19 outbreak we must continue to restrict all in-person visitation. We need to protect the most vulnerable within our community. We can help facilitate Facetime or Zoom calls for you to visit with your loved one.

Today, January 6, we have thirteen (13) residents and four (4) team members diagnosed with active cases of COVID-19. Positive team members are on sick leave and not within the community. Residents with active cases are quarantined in their apartment homes and are not able to walk around the community.

Please continue to practice all safety measures which are known to decrease the chances of infections. Questions or concerns may be directed to the Liv Well Task Force at [livwell@livcommunities.com](mailto:livwell@livcommunities.com).

Sincerely,  
The Liv Well Task Force